

BOARD OF WATER COMMISSIONERS
MEETING ON: May 13, 2008

Present: Chairman Donald T. Bates, Vice Chairman George Cavanaugh, Clerk Danette Gonsalves, Superintendent Craig Wiegand, Secretary Kelly Byrnes

Meeting called to order at 8:30 a.m. by Chairman Donald Bates.

Motion to approve minutes from both regular and executive sessions from meeting held on Tuesday, April 15, 2008 made by Vice Chairman George Cavanaugh, motion seconded by Clerk Danette Gonsalves; unanimous vote to approve.

Abatements presented and discussed

Motion to approve abatement for account #8781, due to office billing error, made by Vice Chairman George Cavanaugh, seconded by Clerk Danette Gonsalves; unanimous vote to approve.

Application for abatement for account #1526 was discussed. Customers' received spring water bill and called Water Department questioning consumption of 40,000 gallons over past six months. Customer spoke with office staff that walked them through various leak detection steps. From the time the meter was read for billing in March until a visual read was obtained on April 25th, an additional 7,000 gallons had passed through the meter. Water Department sent employee to check for leaks, found no visible leaks at property and leak detection was not moving on meter. The reading on the bill was accurate with the visual read on the meter. Based on the findings and Water Department Rules and Regulations, stating that "water, whether used or wasted is the responsibility of the homeowner," the Board has decided to deny abatement.

Motion to deny abatement for account #1526 made by Vice Chairman George Cavanaugh, seconded by Clerk Danette Gonsalves; unanimous vote to approve.

Account #2420 has requested that the Board allow them to accept previous partial abatement for the water bill from September. Secretary Kelly Byrnes spoke with the customer and asked that they provide a written letter to the Board. Letter has not been received by Water Department and per Vice Chairman George Cavanaugh the Board will wait to make a decision until letter is received. Secretary Kelly Byrnes will do follow-up with the customer.

Superintendent Craig Wiegand held a discussion regarding account #3196 and charges for meter tampering. Customer was scheduled to have their water meter and valve removed, and water turned off at the street for demolition of current house on Monday, May 5th. On the morning of May 5th, the customer came into the Water Department with the meter and valve in hand and explained to office staff that they had turned the water off at the street on Sunday, May 4th. Superintendent Craig Wiegand explained to the

Board that this is a violation of the Rules and Regulations and will fine the customer for meter tampering and operation of curb stop in the amount of \$500.00.

Motion to approve fine for meter tampering in the amount of \$500.00 for account #3196 made by Vice Chairman George Cavanaugh, seconded by Clerk Danette Gonsalves; unanimous vote to approve.

Motion to adjourn meeting made by Vice Chairman George Cavanaugh, motion seconded by Clerk Danette Gonsalves; unanimous vote to approve.

Meeting adjourned at 8:55 a.m.

Next meeting is scheduled for Tuesday, May 27, 2008.

Respectfully submitted,

Donald T Bates, Chairman

Craig Wiegand, Superintendent

George Cavanaugh, Vice Chairman

Kelly Byrnes, Secretary

Danette Gonsalves, Clerk