News Feed Archive 2020 and Prior

Spring Flushing. Monday - Thursday, April 5th through June 24th in the area of Harwich Port, Harwich Center and West Harwich. If you live in these areas, watch for our signs. Flushing Frequently Asked Questions

Fall flushing begins in the area of Pleasant Lake Avenue, Monday, October 5th through December, M-Th 6-11p. To learn more about flushing, please read our Flushing FAQ's.

The Water Department is open by appointment, Effective 7/6/20. Please contact our office at 508-432-0304 or by email to customerservice@harwichwater.com. Our office hours are M-F 8-4:30p. If you want to leave plans or documents, we have a drop box outside. We also encourage electronic business communications. Thank you for your continued patience during this time.

Message for Businesses Reopening, 5/19/20. To ensure staff and customers have access to the best drinking water possible when doors open, here are a few helpful links with some great information for property/business owners; https://www.mass.gov/doc/massdep-building-flushing-information/download. Here is another link to a YouTube video Louisville Water put together showing how to do it! https://youtu.be/3D_rLrkLMA

Water Department Operations Effective 5/11/20, the Water Department has returned to main office operations, but remains closed to the public. Please contact us at 508-432-0304 M-F from 8 a.m. to 4:30 p.m. Call same number for after hour emergencies and follow prompt. Thank you.

Effective 4/27/20, government operations will return to minimum staffing levels in all locations as outlined in Guidance Document #8 which was released on March 22, 2020. All municipal buildings remained closed to the public. View current guidance document #12. Please contact our office at 508-432-0304 and leave a message or email customerservice@harwichwater.com and we will get back to you at our earliest convenience. For all water emergencies, contact our office at 508-432-0304 and and follow emergency instructions.

Peak Week Departmental Operations 4/11-4/20/20
- All Town offices will be available by email or voicemail for the period of April 11th through the 20th.
- The Police and Fire departments will continue to provide emergency services.
- The Council on Aging and Community Center will continue to provide limited meal and health services.
- The transfer station will accept residential trash and single stream recycling only. Please see attachment below for departmental specifics

Read Full List of Peak Week Town Department directives

Water Department Operations Update 4/9/20. Please contact our office at 508-432-0304 and leave a message or email customerservice@harwichwater.com and we will get back to you at our earliest convenience. For all water emergencies, contact our office at 508-432-0304 and and follow emergency instructions. Thank you, and we hope you all remain safe and healthy during this time. (updated 4/9/20)

Seasonal Residents from CT, NY and NJ Should Self-Isolate. The White House Coronavirus Task Force and the Town of Harwich urge residents who return to their Harwich homes or are visiting from New York City or the greater NY metropolitan area (New Jersey, New York, Connecticut) to self-isolate themselves for a period of 14 days in their homes. Read More

Governor Charlie Baker Orders All Non-Essential Businesses To Cease In Person Operation, Directs the Department of Public Health to Issue Stay at Home Advisory For Two Weeks, effective Tuesday, March 24th at 12 p.m. through Tuesday, April 7th at 12 p.m. During this time, the majority of Water Department staff will be working remotely. Please contact us by phone at 508-432-0304 or email at customerservice@harwichwater.com during regular business hours and we will return your call. As always, for 24/7 water emergencies contact our office at 508-432-0304 and follow prompt for emergency reporting. Governor Baker's order has been extended until 5/4/20.

Municipal Buildings Closed to the General Public. Please contact the Water Department by phone at 508-432-0304 or email at customerservice@harwichwater.com during regular business hours and as always, for 24/7 water emergencies contact our office at 508-432-0304 and follow prompt for emergency reporting.
Civic Ready Notification System replaces Voice Broadcast System, effective 11/18/19

Invitation to Bid; Water Meters | Awarded to sole bidder; Ti-Sales on 11/15/19

Fall 2019 Flushing for East and South Harwich completed 11/25/19

BID: 10/9/19 Water Service Renewal Bid awarded to JW Dubis & Sons | View Bid Results

BID: 10/9/19 Compact Excavator awarded to Schmidt Equipment | View Bid Results

Sewer Service Location Form Instructions

Phase 2 Project Update / Wastewater Presentation from 5/21/19

Spring Hydrant Flushing IS COMPLETE!  Thank you for your patience, and props to our flushing team!

2019 Drinking Water Award(s) for 2018

Water Department Town Meeting Articles were approved! Thank you!  View Articles

BID: 5/17/19 Water Services Renewal bid was awarded to Dig It Construction, LLC View Bid Results

2018 Consumer Confidence Report is now available for viewing.

BID: 4/26/19 Directional Drilling Bid was awarded to E. J. Drew.

Perfluorinated Compounds (PFAS) on Cape - There has been much media attention recently regarding PFA's on the Cape and we would like to alleviate any concern about the Harwich water system. Under the EPA's Unregulated Contaminant Monitoring Rule 3, the Department tested for PFA's in late October of 2015 and all samples were negative for these substances. Learn More

Plans for Phase 2 Sewer Project - In preparation for the Phase 2 Sewer Project, water and septic plans for those customers that will be sewered can be found by following the links: Water Plans | Septic Plans | Phase 2 Existing Conditions CAD File | Phase 2 Project Update; Presentation from 5/21/19 | Learn more

Notification Options - In addition to the Voice Broadcast System, the Water Departments posts notices here on our website, Facebook and Twitter. Department notices may also be relayed through the Town News Feed, Channel 18 and Cape Cod Chronicle.