



DEPARTMENT OF EMERGENCY MANAGEMENT

TOWN OF HARWICH

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Lee Culver  
Director

**VOICE BROADCAST SYSTEM**

Dear Harwich Resident:

In an effort to improve communications to our residents and businesses, the Harwich Department of Emergency Management in coordination with the Harwich Water Department, has implemented a new Voice Broadcast System. This new system will supplement our current communication plans and augment public safety.

The Voice Broadcast technology uses phone and internet lines to quickly send voice messages to hundreds of residents and/or businesses in a time-sensitive manner. In the event of local disruptions, such as extreme weather conditions, water main breaks, traffic incidents, etc., the system will contact the effected residents/businesses with a pre-recorded message with information about the current situation.

In order to successfully provide this valuable service, we ask that you please provide the Harwich Water Department with your updated information by using the form below and return it using the return envelope we have provided. You may also submit this information by several other means listed below:

- Contact the Harwich Water Department by phone at 508-432-0304 x. 10
- Fax completed form (below) to 888-774-3557
- Email information to [customerservice@harwichwater.com](mailto:customerservice@harwichwater.com)
- You may also add/update your information by visiting our website at [www.harwichwater.com](http://www.harwichwater.com)

Resident/Business/Commercial Contact Information	
Name FIRST & LAST	_____
Business Name	_____
Harwich Address	_____
	INCLUDE HOUSE NUMBER, STREET AND ANY UNIT NUMBERS
Primary Phone ( ) -	_____
	PHONE NUMBER TO RECEIVE BROADCAST MESSAGE ANY TIME OF THE YEAR IE. LOCAL HARWICH PHONE, CELL PHONE, COMCAST DIGITAL, ETC.
Secondary Phone ( ) -	_____
	OTHER RESIDENCE/BUSINESS PHONE, WORK PHONE, ETC.
Email	_____

It is our intention and hope that every resident/business be included in the notification database. Please see answers to Frequently Asked Questions. Please feel free to contact the Harwich Water Department at 508-432-0304, if we can assist you with additional information.

**Please be assured that the phone numbers you provide are confidential and will only be used by the Town of Harwich Department of Emergency Management & Harwich Water Department.**

Thank you,

Lee Culver, Director, Harwich Department of Emergency Management &  
Craig Wiegand, Superintendent, Harwich Water Department