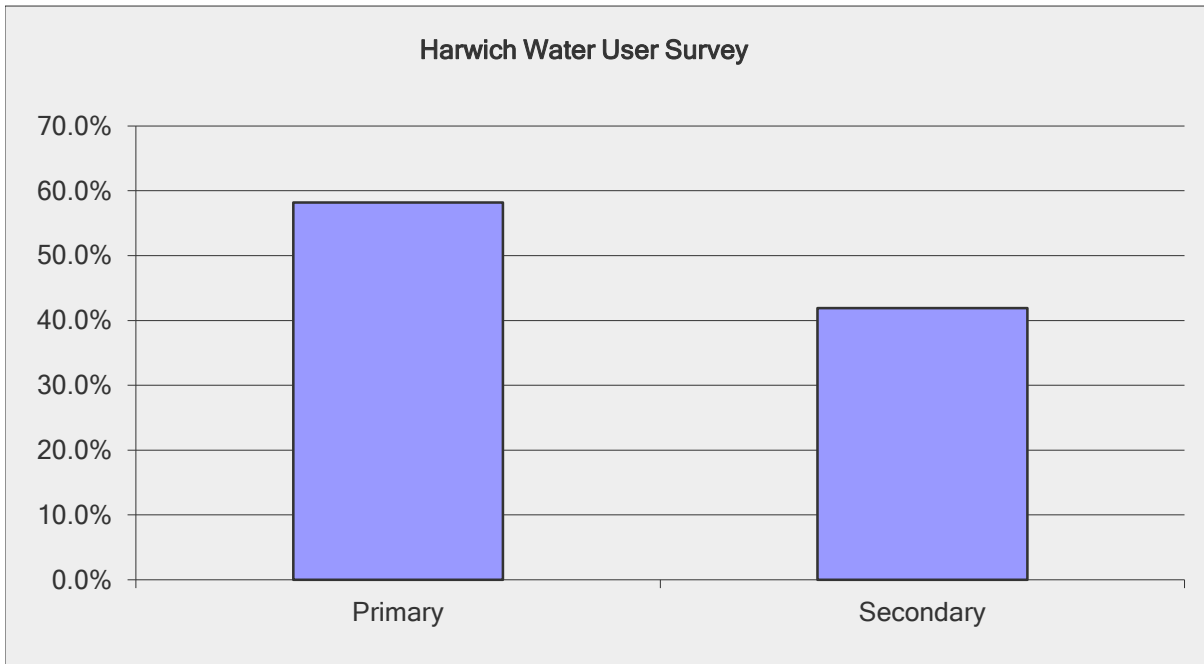


Harwich Water User Survey

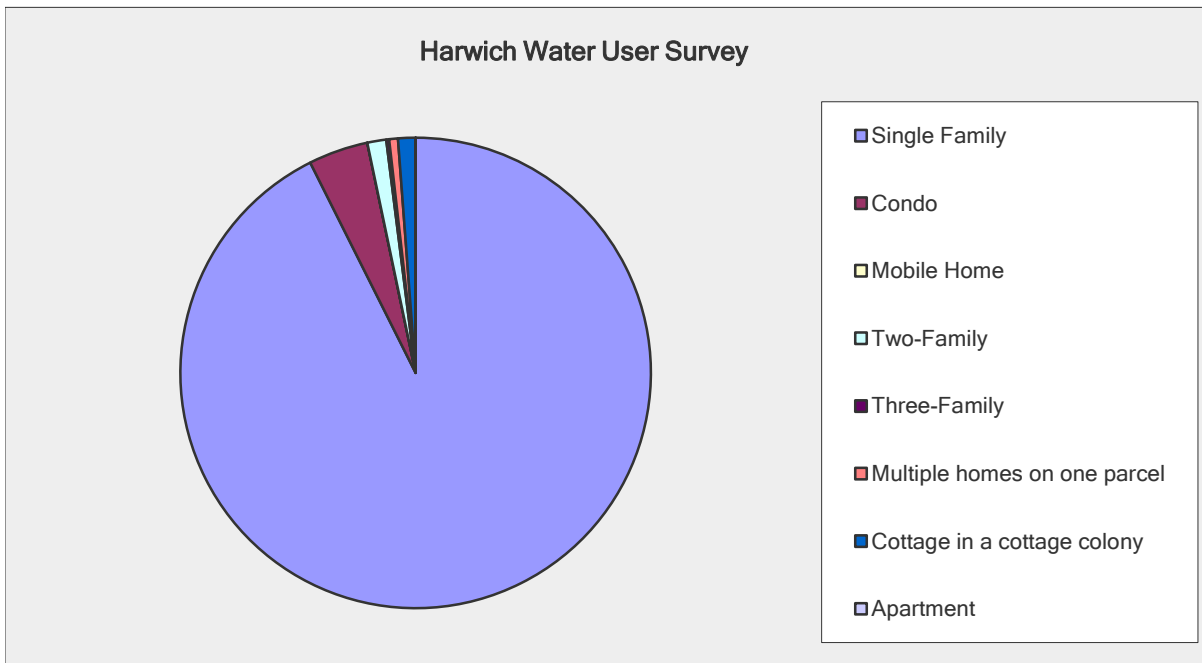
Is your home a Primary or Secondary residence?		
Answer Options	Response Percent	Response Count
Primary	58.2%	2302
Secondary	41.9%	1656
<i>answered question</i>		3956
<i>skipped question</i>		7



Harwich Water User Survey

Which of the following best describes your home?

Answer Options	Response Percent	Response Count
Single Family	92.7%	3673
Condo	4.1%	162
Mobile Home	0.0%	1
Two-Family	1.3%	50
Three-Family	0.2%	6
Multiple homes on one parcel	0.6%	23
Cottage in a cottage colony	1.2%	46
Apartment	0.0%	1
<i>answered question</i>		3962
<i>skipped question</i>		1



Harwich Water User Survey

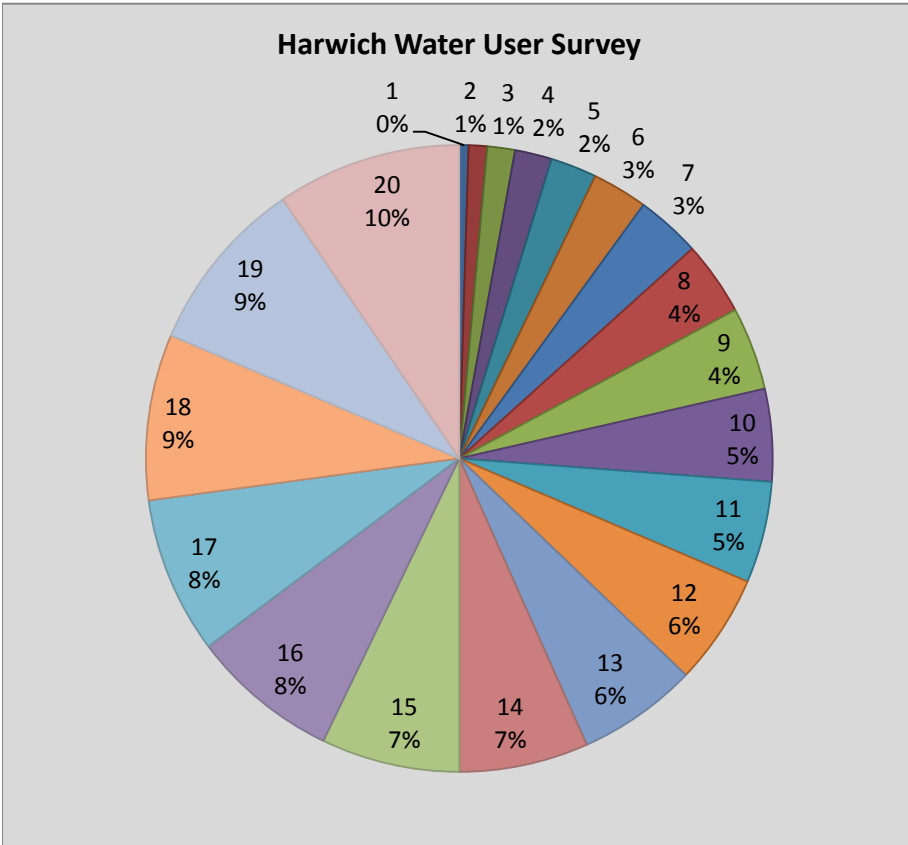
What is the maximum capacity of your home (i.e. how many does it sleep)?

Answer Options	Response Count
	3828
<i>answered question</i>	3828
<i>skipped question</i>	135

STATS

Based on 3821
Accurate Responses

Average	6
Median	6
Mode	6



#Bedrooms	Count
1	71
2	226
3	167
4	699
5	256
6	1339
7	131
8	610
9	37
10	194
11	12
12	49
13	3
14	14
15	3
16	5
17	0
18	2
19	0
20	3

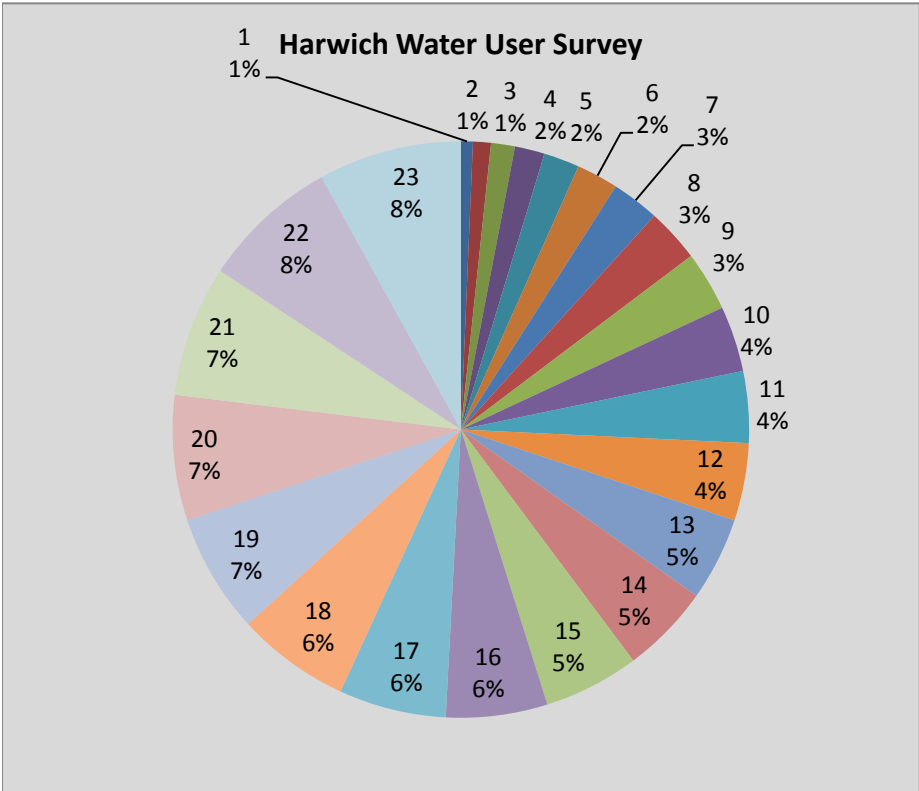
Harwich Water User Survey

How many bathrooms does your home have?	
Answer Options	Response Count
	3935
<i>answered question</i>	3935
<i>skipped question</i>	28

STATS

Based on 3929
Accurate Responses

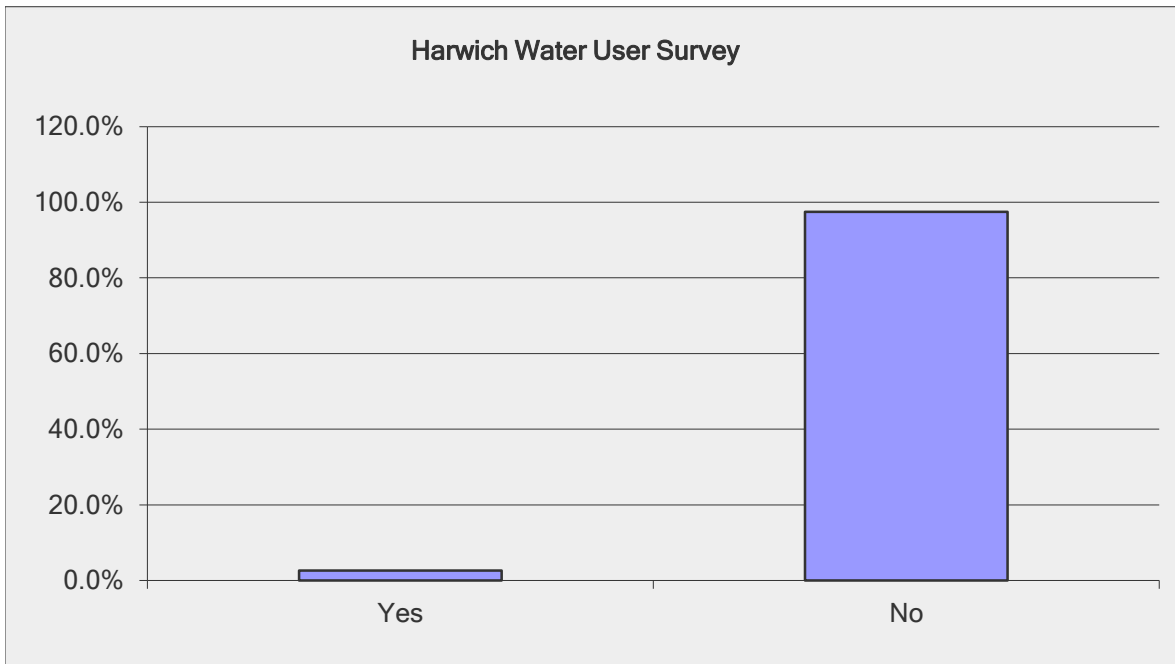
Average	2
Median	2
Mode	2



#Bathrooms	Count
1	660
1.5	289
2	1800
2.5	390
3	515
3.5	88
4	109
4.5	19
5	32
5.5	2
6	11
6.5	3
7	7
7.5	0
8	3
8.5	0
9	0
9.5	0
10	0
10.5	0
11	0
11.5	0
12	1

Harwich Water User Survey

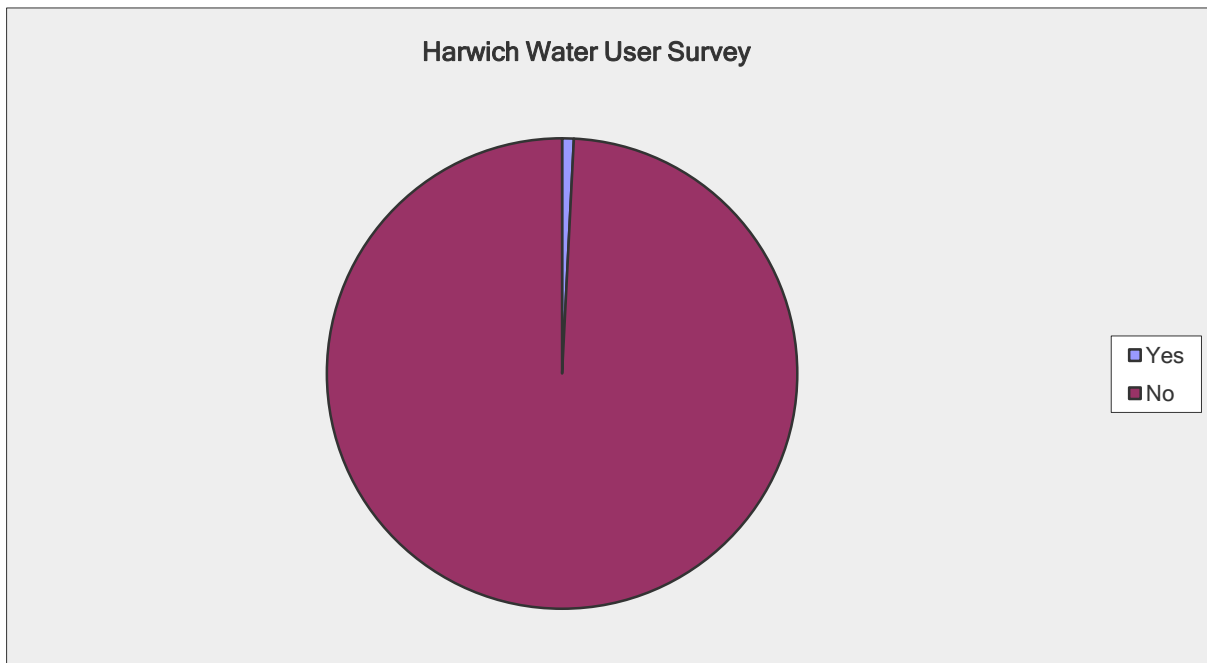
Are you planning any renovations that would increase this capacity?		
Answer Options	Response Percent	Response Count
Yes	2.6%	101
No	97.5%	3836
<i>answered question</i>		3936
<i>skipped question</i>		27



Harwich Water User Survey

Do you plan to build a guest cottage, apartment or similar auxillary dwelling on this lot?

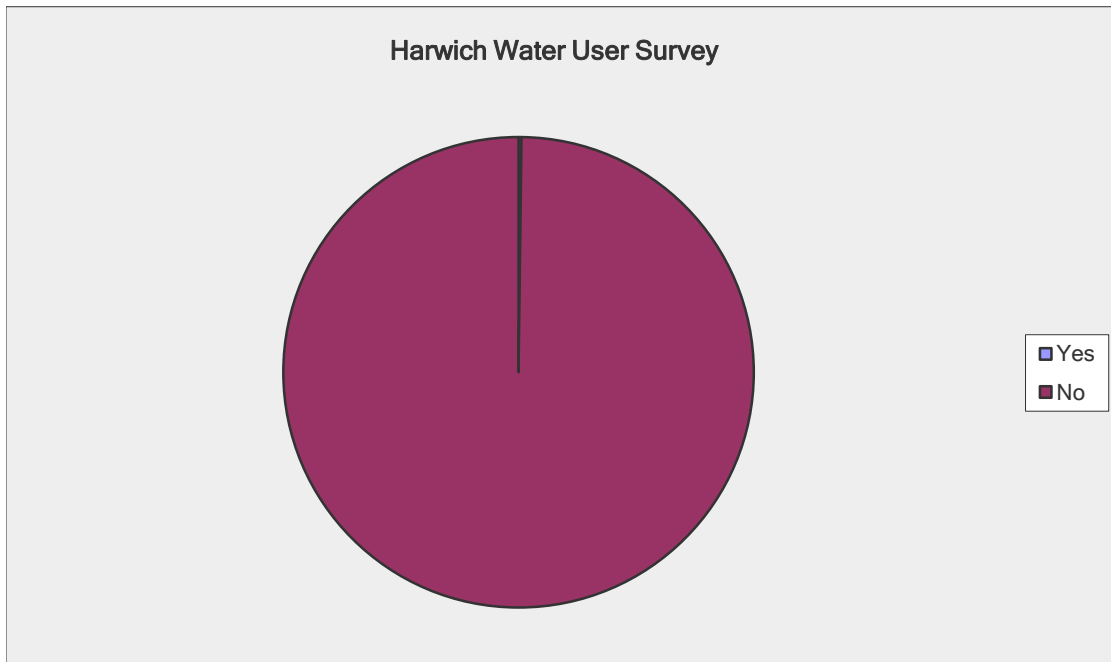
Answer Options	Response Percent	Response Count
Yes	0.8%	32
No	99.2%	3908
If so what will the maximum capacity be of the new structure?		33
<i>answered question</i>		3940
<i>skipped question</i>		23



Harwich Water User Survey

Do you plan to sub-divide your property in order to create additional building lots?

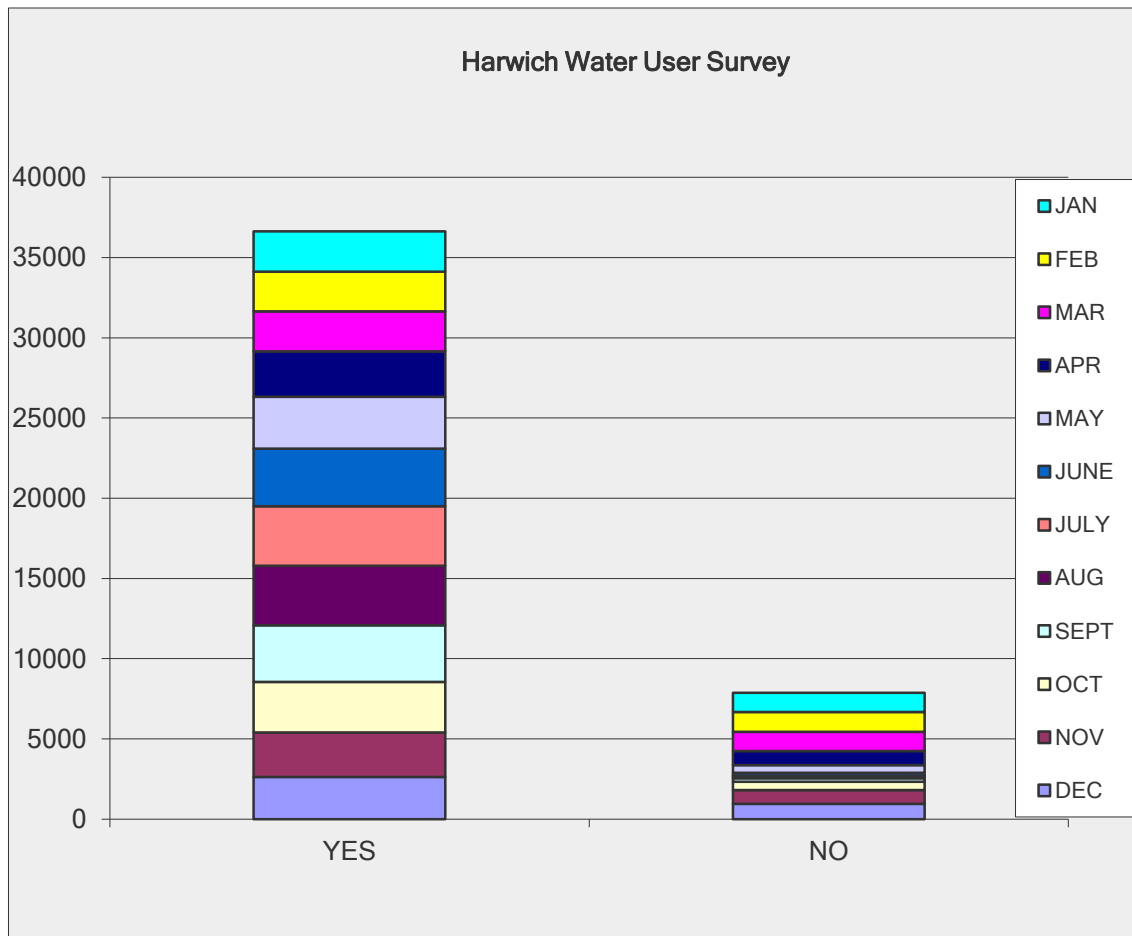
Answer Options	Response Percent	Response Count
Yes	0.2%	7
No	99.8%	3921
<i>answered question</i>		3928
<i>skipped question</i>		35



Harwich Water User Survey

When is the house occupied?

Answer Options	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	Response Count
YES	2514	2461	2491	2833	3247	3586	3710	3714	3515	3164	2775	2621	3773
NO	1190	1233	1205	871	482	183	77	70	228	523	845	962	1405
<i>answered question</i>												3814	
<i>skipped question</i>												149	



Harwich Water User Survey

If you rent your property, how many people do you allow to stay with each rental?

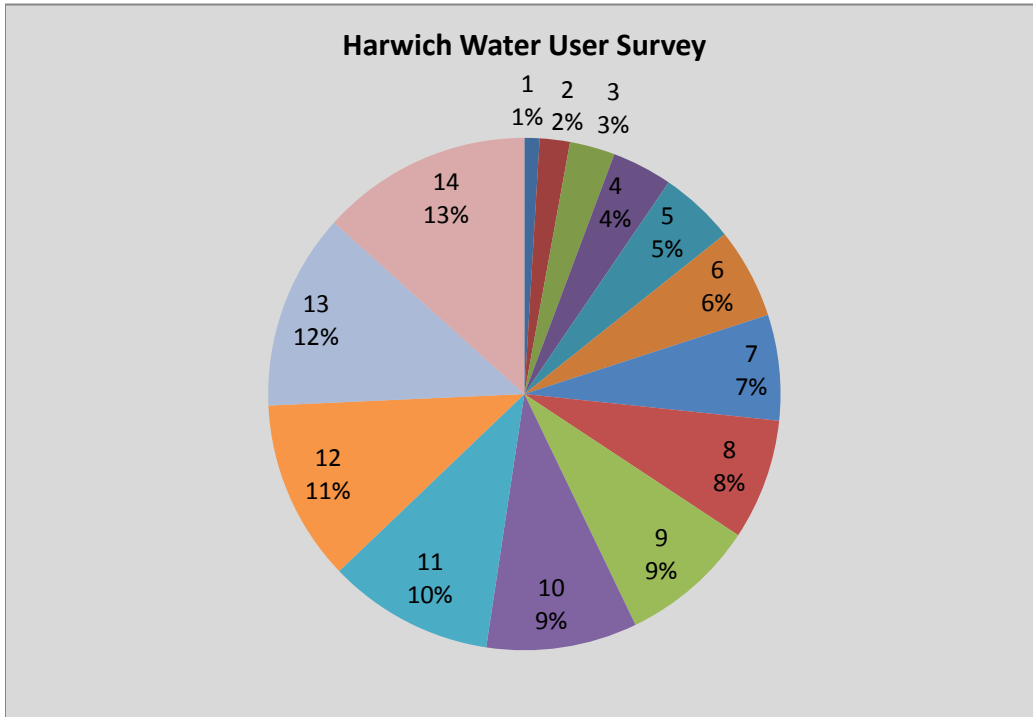
Answer Options	Response Count
	469
<i>answered question</i>	469
<i>skipped question</i>	3494

STATS

Based on 441

Accurate Responses

Average	6
Median	6
Mode	6



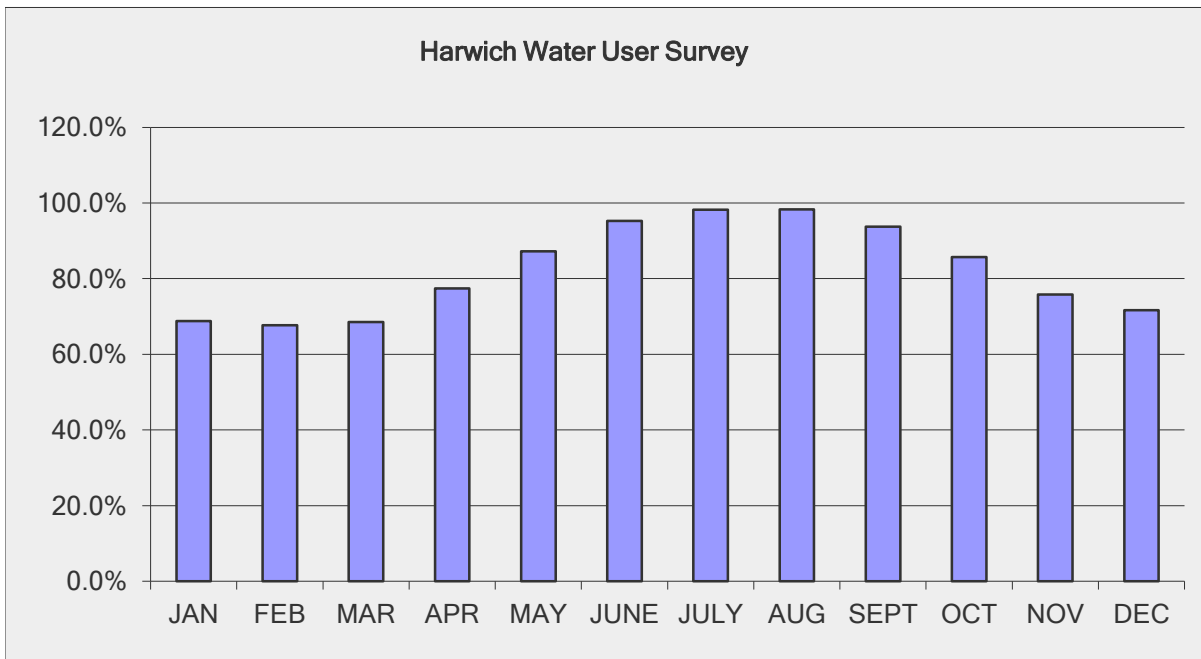
#People	Count
1	18
2	44
3	18
4	70
5	21
6	142
7	16
8	77
9	6
10	19
11	4
12	3
13	0
14	3

Harwich Water User Survey

In the following table we are looking to determine the actual number of people that stayed in your house over the past year. This will be used to help predict water usage for your residence. These answers will be used in discussion with the State on the volume of water that the Harwich Water Department will be allowed to distribute to customers. Number of days the home was in use during the month, and total number of people that occupied. Example: 14 days / 8 people = 14/8

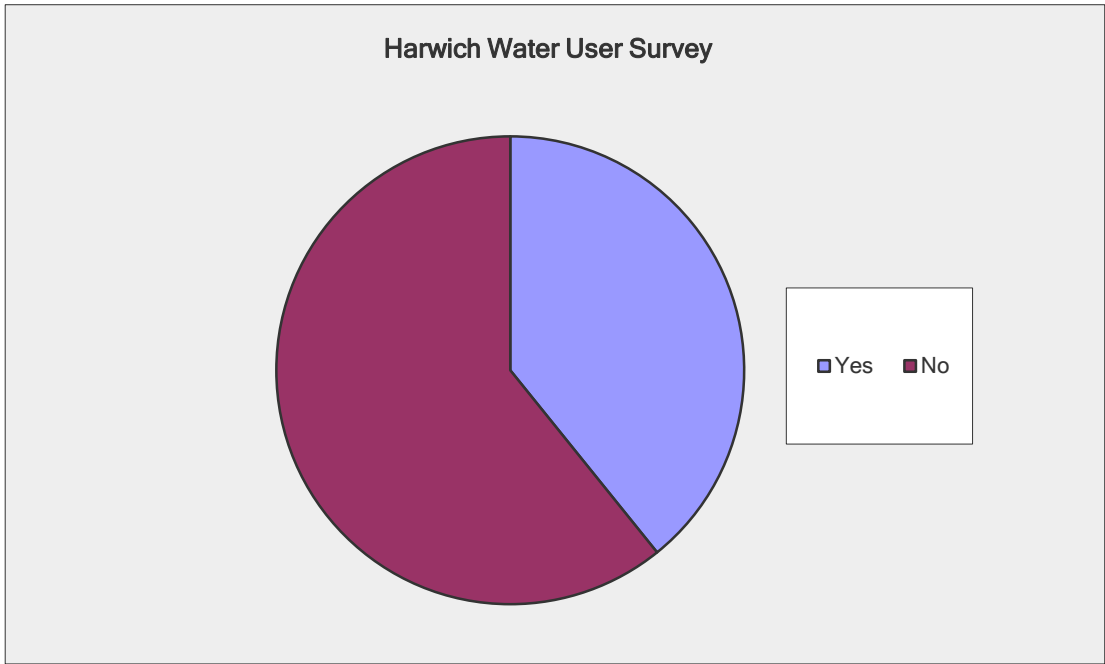
Answer Options	Response Percent	Response Count
JAN	68.8%	2439
FEB	67.7%	2398
MAR	68.5%	2426
APR	77.4%	2744
MAY	87.2%	3091
JUNE	95.3%	3377
JULY	98.2%	3478
AUG	98.3%	3482
SEPT	93.7%	3320
OCT	85.7%	3038
NOV	75.8%	2687
DEC	71.7%	2541
<i>answered question</i>		3543
<i>skipped question</i>		420

Data could not be analyzed further due requested format of response and lack of complete and accurate responses.



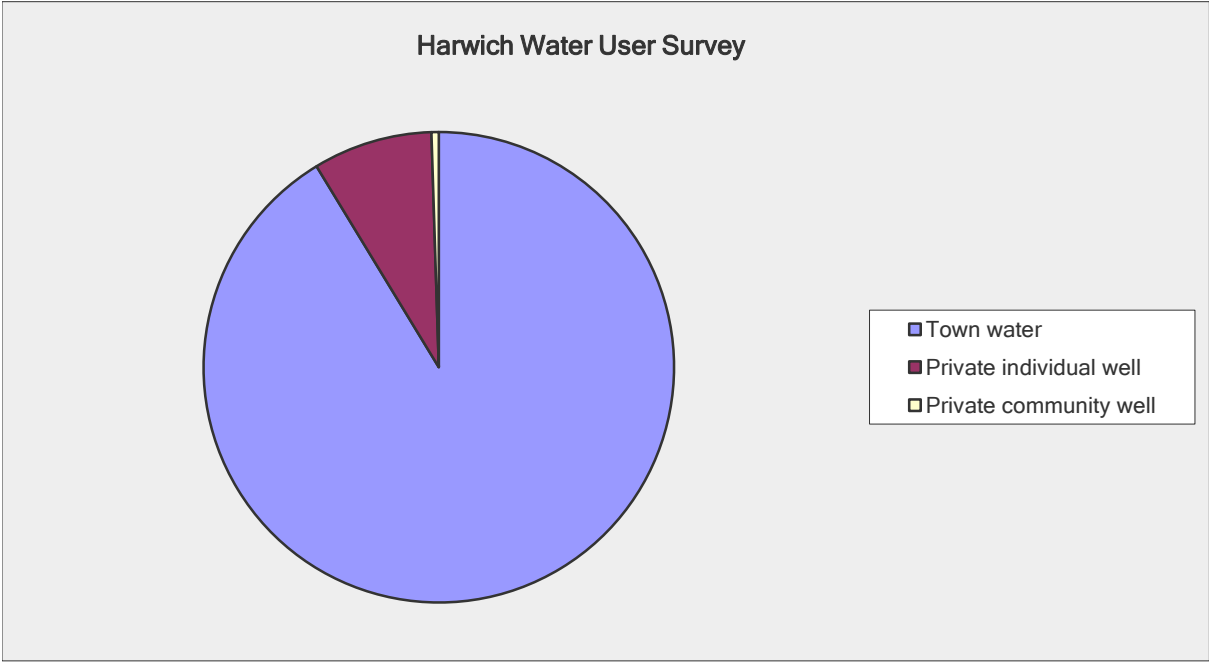
Harwich Water User Survey

Do you have an irrigation system?		
Answer Options	Response Percent	Response Count
Yes	39.2%	1526
No	60.8%	2365
<i>answered question</i>		3891
<i>skipped question</i>		72



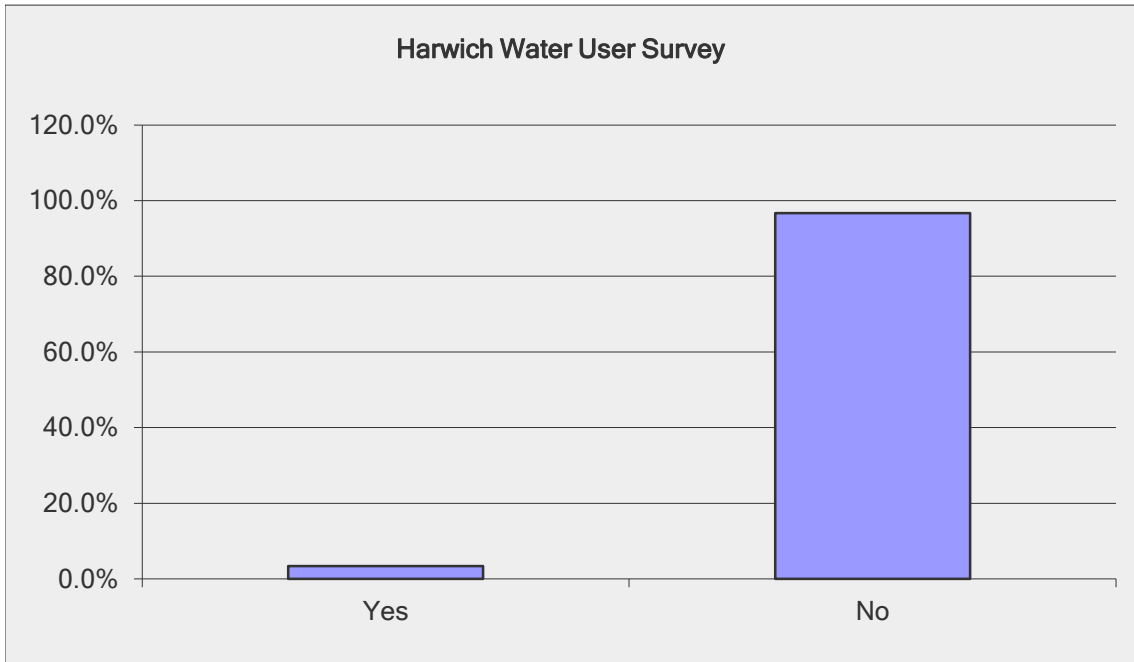
Harwich Water User Survey

What is the source of water for your irrigation system?		
Answer Options	Response Percent	Response Count
Town water	91.3%	1420
Private individual well	8.2%	127
Private community well	0.5%	8
<i>answered question</i>		1555
<i>skipped question</i>		2408



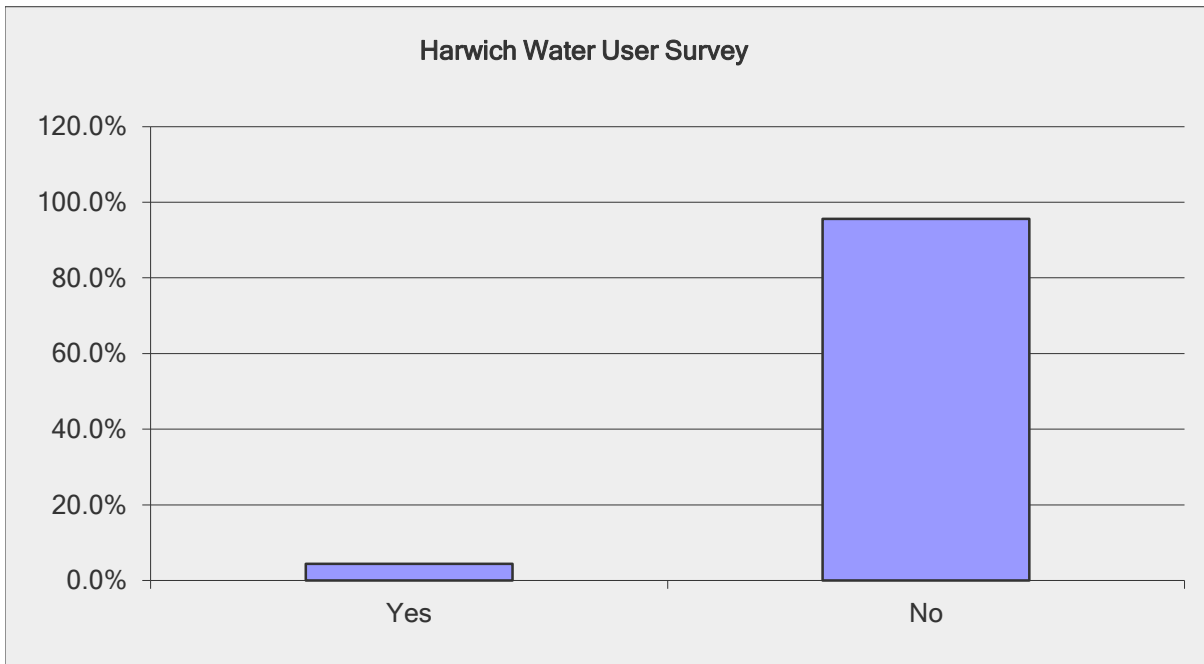
Harwich Water User Survey

Do you have a swimming pool?		
Answer Options	Response Percent	Response Count
Yes	3.4%	132
No	96.7%	3802
<i>answered question</i>		3931
<i>skipped question</i>		32



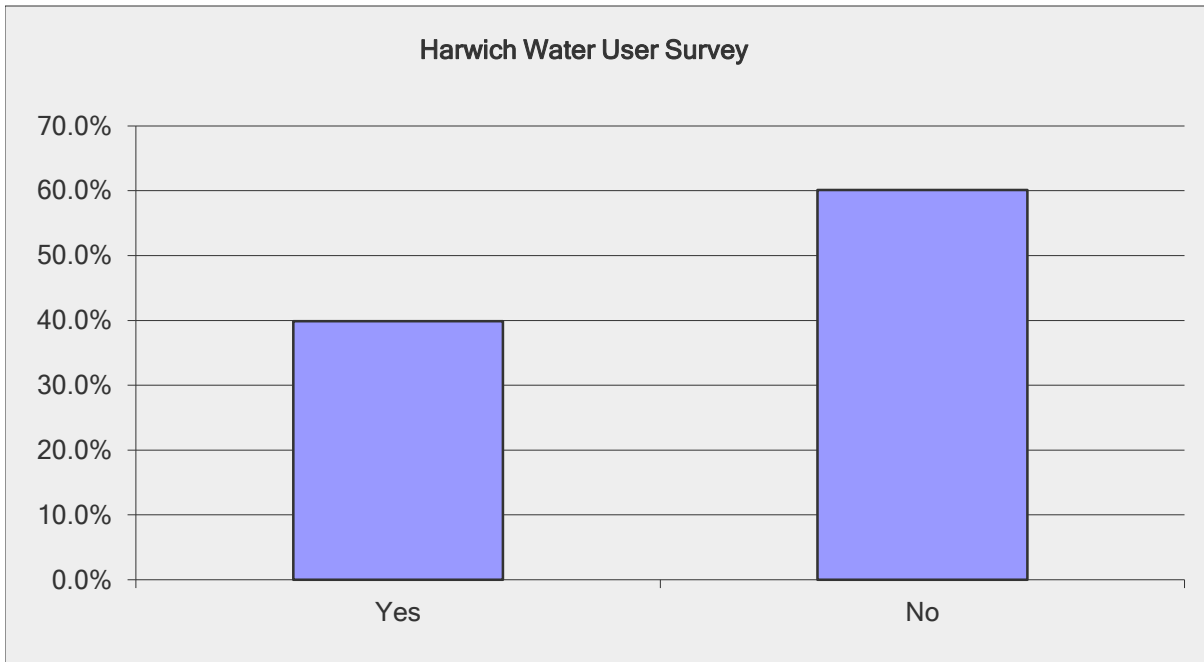
Harwich Water User Survey

Do you have a hot tub or sauna?		
Answer Options	Response Percent	Response Count
Yes	4.4%	172
No	95.6%	3754
<i>answered question</i>		3925
<i>skipped question</i>		38



Harwich Water User Survey

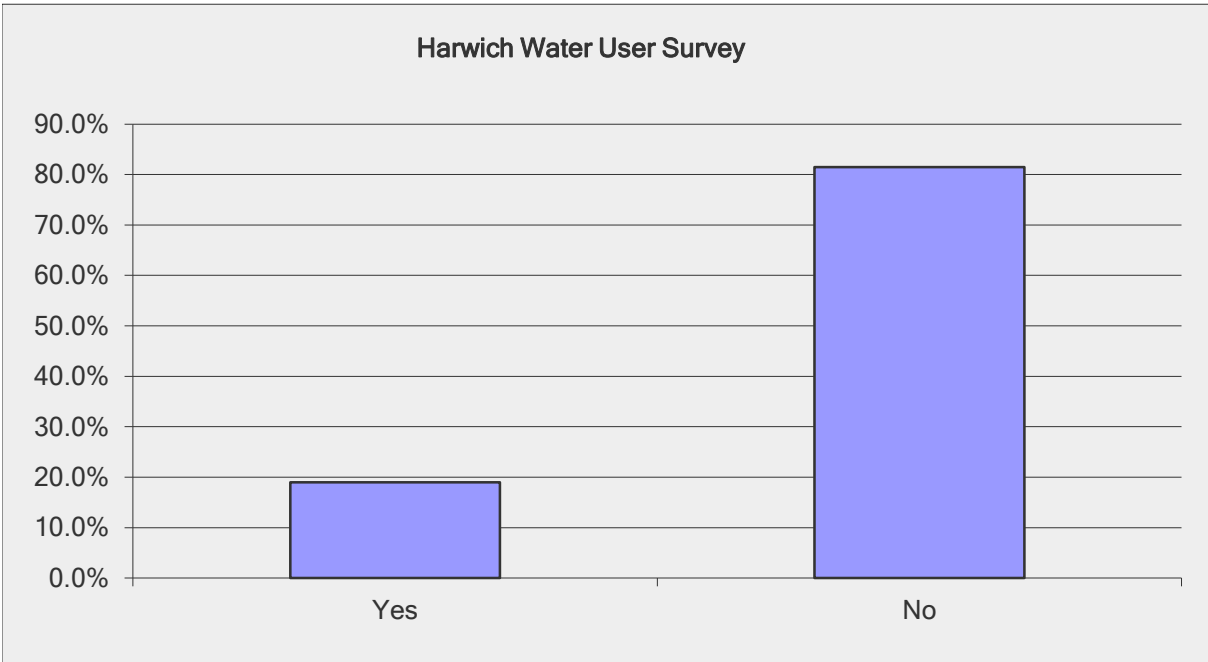
Do you have a garden?		
Answer Options	Response Percent	Response Count
Yes	39.9%	1540
No	60.1%	2317
<i>answered question</i>		3856
<i>skipped question</i>		107



Harwich Water User Survey

Have you heard about the Service Tigt Protection Plan? If not, you can read about it at: http://www.harwichwater.com/forms/documents/ServiceTightPlanBrochure_000.pdf

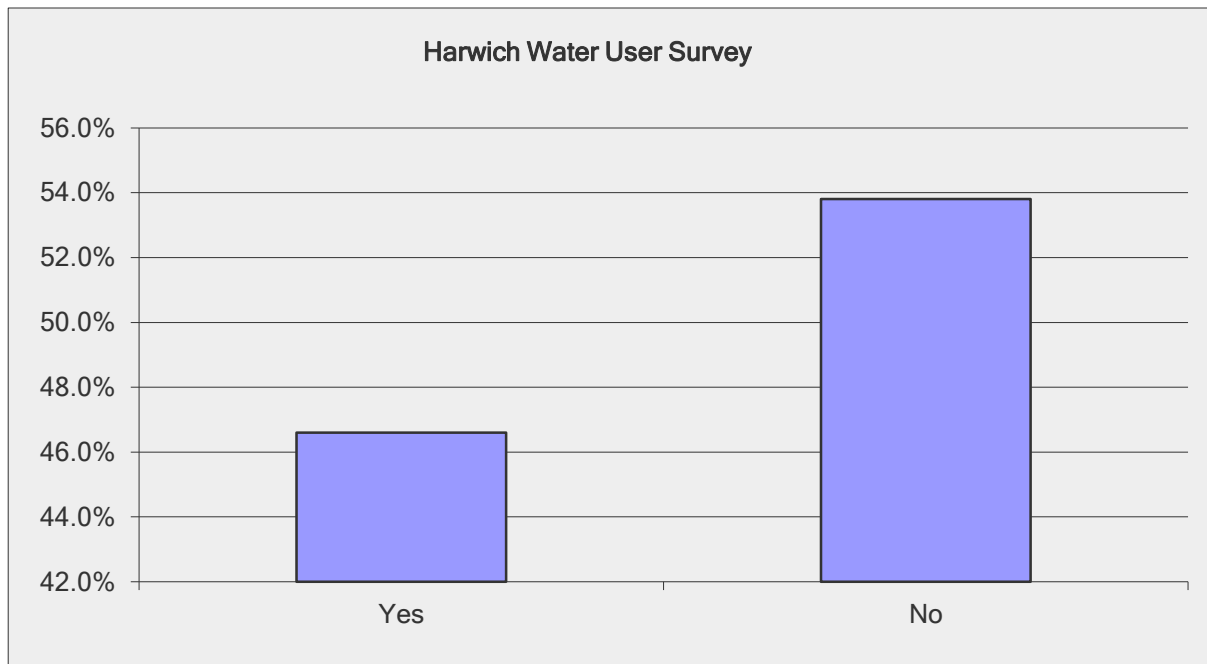
Answer Options	Response Percent	Response Count
Yes	19.0%	47
No	81.5%	202
<i>answered question</i>		248
<i>skipped question</i>		3715



Harwich Water User Survey

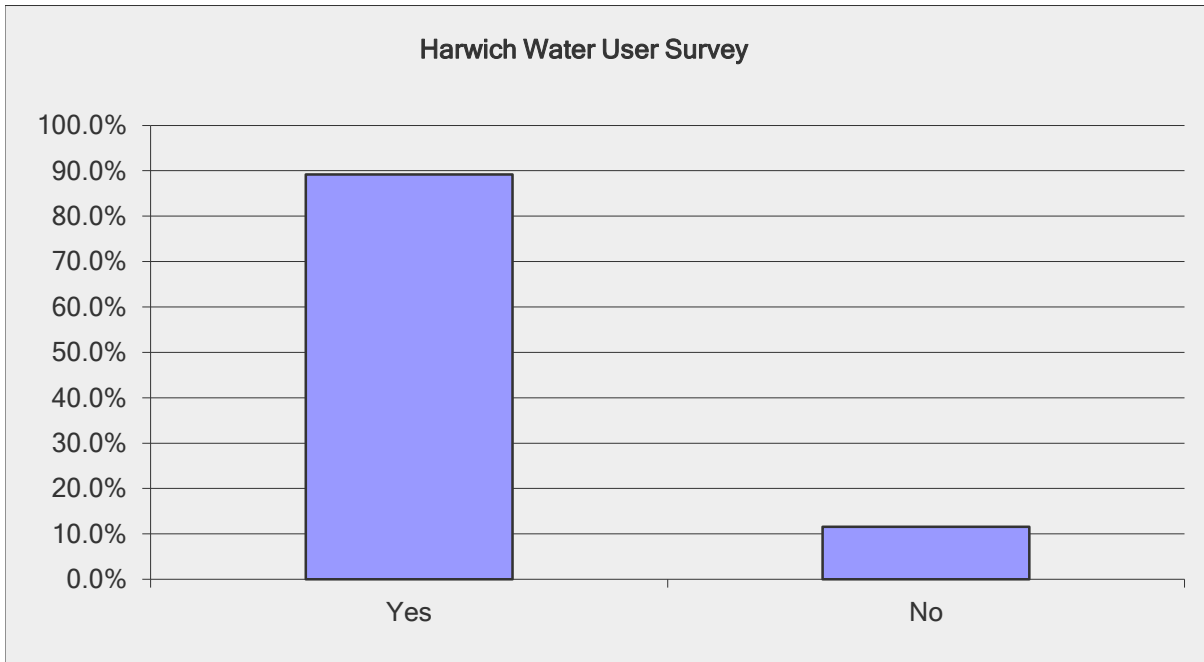
Have you heard about the Voice Broadcast system? If not, please call the office to add your phone number to the system. You can also read about it at:

Answer Options	Response Percent	Response Count
Yes	46.6%	115
No	53.8%	133
	<i>answered question</i>	247
	<i>skipped question</i>	3716



Harwich Water User Survey

Did you know you can pay your water bill online at www.harwichwater.com ?		
Answer Options	Response Percent	Response Count
Yes	89.2%	223
No	11.6%	29
<i>answered question</i>		250
<i>skipped question</i>		3713



Harwich Water User Survey

Optional: Account# *This information will ONLY be used to determine who has not responded so that we will have a cost effective means to produce a second mailing if needed.

Answer Options	Response Count
	2268
<i>answered question</i>	2268
<i>skipped question</i>	1695

Harwich Water User Survey

Optional: Harwich Street Address *This information will ONLY be used to determine who has not responded so that we will have a cost effective means to produce a second mailing if needed.

Answer Options	Response Count
	1360
<i>answered question</i>	1360
<i>skipped question</i>	2603